### Leven & Beeford Medical Practice

# **Patient Participation Group Meeting**

# Wednesday 21<sup>st</sup> December, 2016. 1pm Leven Surgery.

#### **Staff Members Present**

Terri Wardell, Andrea Moulds, Cathy Vierucci, Dr Chapman

### **Patients Present**

John Carr, Kathy Smith, Hazel Owen, Wendy Shelton, Anne Phillips.

# **Apologies**

Dorothy Hailstone, John McLeavy, Lawrence Trender, Elizabeth Denton, Kenneth Hoole, Anne Phillips.

# Meeting

Terri opened the meeting by thanking everyone for coming and handed out copies of the minutes of the last meeting.

Terri ran through the minutes of the last meeting.

Coffee & Chat. Elizabeth Denton tried to find out more information about the event being held in Beeford. It is to be held on Thursday,  $26^{th}$  January, 2017 at 9:30am – 11:30am at St Leonard's room in the Church Hall at Beeford. Elizabeth asked the organisers if it is ok for the PPG to join in with them. Terri is to do posters advertising the event. All PPG members invited to attend.

Bereavement Service. After speaking to the doctors they weren't keen on the idea of PPG members calling at the homes of bereaved people. What they did think was a good idea was for an information pack to be put together and to be handed out to people with details of services and places to contact for support. Hazel thought about maybe setting up a Cruse style group. Cathy is to find out how much it would cost to hire the Church Hall at Leven. It was also suggested by Dr Chapman that maybe a support/friendship group was a good idea. Cathy suggested a Diabetic group be set up, Dr Chapman didn't think this was viable but suggested a friendship group be set up.

Last meeting we talked about local community services being taken over by City Health Partnership. Terri advised that the local community service contract had now been awarded to City Health Partnership.

Flu campaign. The staff are currently ringing patients to ask if they would like a flu vaccination.

Any other business.

Urine Samples. The form handed out in reception when a urine sample is handed in is to be changed as John Carr recently had an incident, hopefully this will stop this happening again.

Date of Next Meeting Wednesday 1<sup>st</sup> February, 2017 1pm Beeford.